





Regional Aide for Interim Needs, Inc. (R.A.I.N.) has been a trusted community resource since 1964.

Founded by Beatrice Castiglia Catullo, the agency aims to support New Yorkers by meeting their interim needs.

R.A.I.N. offers services to help older adults through their senior programs and provides home health care to clients of all ages. We help explore options for clients to remain in the community they love.

We represent the first voice and thus understand the needs of those we serve. Culturally and linguistically competent services are provided with a focus on dignity and respect.

We represent you!

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Anderson Torres, PhD., LCSW-R President and CEO R.A.I.N. TOTAL CARE, Inc



Home Attendant Services, INC.

Serving the Community Since 1964 raininc.org

> Nurse Founded, Social Work Nurtured, Caregiver Invested, Client Centered!

NOW TAKING REFERRALS!

- Home Health Aides
- Meal Preparation
- Medication Reminders
- Housekeeping
- Personal Care
- Emotional support
- Accompany to Doctors Appointments







Need a Home Attendant? 718-829-2131 x 129







Home Attendant Services in Your Community

ALL the WAYS WE CARE

- Home Health Aides
- Meal Preparation
- Medication Reminders
- Housekeeping
- Personal Care
- Emotional support
- Accompany to Doctors Appointments







Need a Home Attendant? 718-829-2131 x 129







Servicios de Home Attendant en Su Comunidad

Contigo en Cada Paso

- Home Attendants
- Preparación de comida
- Recordatorios de medicación
- Mantenimiento de su casa
- Cuidado personal
- Apoyo emocional
- Acompañarle a sus citas





¿Necesitas una Home Attendant? 718-829-2131 x 129







Providing FREE services to older adults (ages 60+)

We have a variety of activities and programs to offer.

EXERCISE TRIPS HEALTH MANAGEMENT COMPUTER CLASSES EDUCATION

GAMES BINGO
CULTURAL EVENTS

NUTRITIONAL EDUCATION

CASE ASSISTANCE



Daily Nutritious Breakfast and Lunch. Take Advantage of our Services!

Serving The Community Since 1964



Lunch 12 pm to 1 pm

> R.A.I.N. Parkchester Older Adult Center Tel.# (718) 597-9220 | Fax# (718) 918-2604

1380 Metropolitan Avenue, 2nd floor - Bronx, NY 10462

Monday — Friday (8am to 4pm)





Ofrecemos servicios GRATUITOS a adultos mayores (mayores de 60 años)

Tenemos una variedad de actividades y programas para ofrecer.

ERCICIOS EXCURSIONES **CLASES DE COMPUTACIÓN** BINGO JUEGOS EDUCACIÓN

EDUCACIÓN EVENTOS CULTURALES IITARIA ASISTENCIA DE CASO



Desayuno 8:30 am to 9:30 am

Almuerzo 12 pm to 1 pm

Desayuno v almuerzo nutritivos diarios

¡Aprovecha nuestros servicios!

Sirviendo a la Comunidad desde 1964

Centro para el Adulto Mayor de R.A.I.N. Parkchester Tel.# (718) 597-9220 | Fax# (718) 918-2604

1380 Avenida Metropolitan, 2do piso - Bronx, NY 10462

Lunes — Viernes (8am a 4pm)

Financiado por la Ciudad de Nueva York para Personas Mayores





ONE STOP SERVICES

1380 Metropolitan Avenue 2nd Floor Bronx, NY 10462 Tel: (718) 239-4358 Fax: (718) 239-1528

Need Assistance? Need Information? Have Questions?



Support With Financial Programs

- Public Assistance and SSI
- SCRIE & DRIE
- NYC School Tax Credit (NYC-210)
- · Real Property Tax Credit (IT-214)
- Free Government Cell Phone application assistance
- Low Cost Internet



Support With Food Assistance

- Supplemental Nutrition Food Assistance Program (SNAP)
- Food Pantries
- · Home Delivered Meals for the Homebound



Support With Housing **Programs**

- Home Energy Assistance Program
 - · NYCHA & Section 8 renewal application assistance



- Home Care Services
- Prescription Insurance
- Health Insurance
- Elder Pharmaceutical Insurance Coverage (EPIC)



- Assistance requesting copies of Birth Certificates
- US Passport
- NYC Municipal Identification Card
- Voter Registration
- OMNY Card
- · Access-A-Ride

Our services are offered in various languages



For more information please feel free to contact:

R.A.I.N. ONE STOP (718) 239-4358

Monday — Friday (8am to 4pm)

Visit: www.raininc.org





ONE STOP SERVICES

1380 Metropolitan Avenue 2nd Floor Bronx, NY 10462 Tel: (718) 239-4358 Fax: (718) 239-1528

¿Necesitas Ayuda? ¿Información? ¿Tienes Preguntas?



Apoyo con Programas Financieros

- Asistencia Publica y SSI
- SCRIE & DRIE
- Crédito Fiscal Escolar de la ciudad de Nueva York (NYC-210)
- Crédito Fiscal sobre Bienes Raíces (IT-214)
- Asistencia Gratuita para la Solicitud de Teléfono Celular del Gobierno
- Internet Bajo Costo



Apoyo con Atención Médica y Seguro Médico

- Servicios de Atención Domiciliaria
- Seguro de Recetas Medicas
- Seguro de Salud
- Cobertura de Seguro Farmacéutico para Personas Mayores (EPIC)



Apoyo con Asistencia Alimentaria

- Programa de Asistencia Alimentaria de Nutrición Suplementaria (SNAP)
- Despensas de Alimentos
- Comidas Entregadas a Domicilio para Personas Confinadas en sus Hogares



Apoyo con Programas de Vivienda

- Programa de Asistencia para Energía del Hogar
- Asistencia para la Solicitud de Renovación de NYCHA y Sección 8



- Asistencia para Solicitar Copias de Actas de Nacimiento
- Pasaporte Estadounidense
- Tarjeta de Identificación Municipal de la Ciudad de Nueva York
- Registro de Votantes
- Tarjeta OMNY
- Access-A-Ride

Nuestros Servicios se Ofrecen en Varios Idiomas.



Para más información favor de comunicarse con:

R.A.I.N. ONE STOP (718) 239-4358

Lunes — Viernes (8am a 4pm)



Visita: www.raininc.org









MEALS ON WHEELS

Available For Homebound Older Adults (60+) who live in the Bronx.

Call us at:

(718) 231-7246

Meal Delivery from Monday to Friday 8:00 am to 4:00 pm

*Homebound means you are having trouble getting around due to illness, cannot leave home without assistance and you rarely leave home for things other than medical appointments.

Serving the Community Since 1964





A selection of cultural meals are available to you: Vegetarian, Halal, Latin and Regular meals

Regional Aid For Interim Needs, Inc.

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Visit: www.raininc.org







ENTREGA DE COMIDAS SOBRE RUEDAS

Disponible para los Adultos Mayores (60+) Confinados en su Casa y que Viven en el Bronx.*

Llámanos al:

(718) 231-7246

Entrega de Comidas de Lunes a Viernes 8:00 am - 4:00 pm

*Estar Confinado en tu Hogar quiere decir que tienes dificultades en casa debido a una enfermedad, no puedes salir de casa sin ayuda y rara vez sale de casa para otras cosas que no sean citas médicas.

Sirviendo a la Comunidad desde 1964





Una selección de comidas culturales están disponibles para usted: Comidas Vegetarianas, Halal, Latinas y Regulares.

Visita: www.raininc.org

Regional Aid For Interim Needs, Inc.





Program Mission: Case managers assess, coordinate, monitor, evaluate, and advocate for multiple services to meet the needs of the older adult. Our case managers are trained professionals who assess and link older adults to a wide range of services. The program strives to provide excellent services with the goal of helping older adults to live safely in their homes and re-engage in their communities.

Our Services

- Case Management
- E.I.S.E.P. (Expanded In-Home Services for the Elderly Program) home care services including personal care and housekeeping
- Home Delivered Meals (Kosher, Halal, Latin, Regular)
- Friendly Visitor Program

Benefits and Entitlements

- Medicare
- . Social Security and SSI Benefits
- Transportation
- Medicaid, Medicaid Homecare
- Supplemental Nutrition Assistance Program (SNAP)
- Voter's Registration

- Senior Citizen Rent Increase Exemption (SCRIE)
- NYC School Tax (Star)
 Exemption
- Home Energy Assistance Program (HEAP)
- Lifeline Telephone Services
- Access-A-Ride

Our services are offered in various languages

HOURS
OF OPERATION
Monday - Friday
9 AM - 5 PM

Handicapped Accessible
For MULTI-SERVICES information, please contact us:
Tel: (347) 346-9676 Fax: (347) 346-9682

Email: rainmulti@raininc.org 3377 White Plains Rd, Bronx, NY 10467

Visit www.raininc.org







Misión del Programa: Los administradores de casos evalúan, coordinan, monitorean y abogan por múltiples de servicios para satisfacer las necesidades del adulto mayor. Nuestros administradores de casos son profesionales capacitados que evalúan y vinculan a personas mayores a una amplia gama de servicios. El programa se esfuerza por brindar excelentes servicios con el objetivo de ayudar que los adultos mayores vivan seguros en sus hogares y vuelvan a participar en sus comunidades.

Nuestros Servicios

- Administrador de casos
- Servicios de atención domiciliaria que incluyen cuidado personal y limpieza (E.I.S.E.P)
- Comidas a domicilio (Latín, Kosher, Halal, Regular)
- Programa de visitantes amigables

Beneficios y Derechos

- Medicare
- Seguro Social y SSI
- Transporte
- Medicaid, Servicios
 Medicaid de Domicilio
- Programa de Asistencia Alimentaria de Nutrición Suplementaria (SNAP)
- Registro de votantes

- Exención de aumento de alquiler para personas mayores (SCRIE)
- Exención de impuestos escolares de la ciudad de Nueva York (Star)
- Programa de asistencia energética para el hogar (HEAP)
- Servicios telefónicos de Lifeline
- Access-A-Ride

Nuestros servicios se ofre cen en varios id<u>iomas.</u>

HORAS DE FUNCIONAMIENTO

Lunes - Viernes 9 AM - 5 AM Accesible para discapacitados

Para información MULTISERVICIOS, por favor contáctenos: Tel: (347) 346-9676 Fax: (347) 346-9682

> Email: rainmulti@raininc.org 3377 White Plains Rd, Bronx, NY 10467



Visite www.raininc.org







Serving the community since 1964 www.raininc.org

> Do you need a home delivered meal?

Have you recently been discharged from a hospital?

> Do you need Home Care? Our Home Care services are available to all ages if you qualify

Are you interested in trips and activities?

Are you

Have you visited the emergency room lately?

concerned about your medical condition?

Do you need a place to spend the day?

Do you need our expert assistance with medication management?

Do you have a question about social services in your community?

Have you recently fallen?



Rain Total Care, Inc.

arininc1964

TRAIN.

RAINInc1964

Regional Aid For Interim Needs

R.A.I.N. is here to help. Please call us at

Do you know of someone that

needs extra help

at home due to an

illness?

(718) 239-4358

email us at: info@raininc.org





En su comunidad desde 1964 www.raininc.org

¿Se le ha dado de alta de un Hospital?

Está interesado

en paseos y actividades?

¿Está preocupado

por su estado de

Necesita alimentos en su hogar?

¿Necesita servicios de cuidado en el hogar? Nuestros servicios en el Hogar están disponibles para todas las edades si cualifican

donde pasar el día?

¿Necesita ayuda en cómo tomar su medicamento?

> ¿Ha sufrido una caída recientemente?

¿Necesita un lugar

¿Ha visitado una Sala de Emergencia últimamente?

comunidad?

salud? ¿Tiene preguntas acerca de los servicios sociales en su



Rain Total Care, Inc.

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MRAIN.

RAINInc1964

Regional Aid For Interim Needs

R.A.I.N. está aquí para ayudarle.

Llámenos al

¿Conoce a alguien que

necesita ayuda adicional en su casa debido a una

enfermedad?

(718) 239-4358

Correo electrónico: info@rainInc.org







BENEFITS OF BECOMING A FRIENDLY VISITOR

- Positively impact an older adult's life.
- · Network with other volunteers.
- Help relieve social isolation experienced by older adults and provide ongoing companionship for the older adult and volunteer.
- · Strengthen your resume.
- · Give back to the community.
- Connect with others in a rewarding opportunity.
- · Fun recognition events.
- Informative trainings offered.

WHAT WOULD I DO AS A VOLUNTEER?

- Meet and/ or call an older adult for 1 hour per week for a minimum of 6 months.
- · Make a new friend!!
- Engage the older adult in stimulating activities of mutual interest.
- Help reduce isolation and provide companionship.



WHAT ARE THE REQUIREMENTS?

All volunteers must be 18 and older and must be willing to make a 6 month friendly visiting commitment with a goal of a weekly 1 hour visit and /or call.

HOW TO VOLUNTEER

Contact the Friendly Visiting Program Coordinator

Fatime Ba

3377 White Plains Rd, Bronx, NY 10467

(347) 258-8484

Regional Aid For Interim Needs, Inc.

Fatime.Ba@raininc.org

Visit: www.raininc.org







BENEFICIOS DE CONVERTIRSE EN UN VISITANTE AMISTOSO

- Impactar positivamente la vida de una persona mayor.
- Establezca contactos con otros voluntarios.
- Ayuda a aliviar el aislamiento social experimentado por los adultos mayores y proporcionar compañía continua para el adulto mayor y el voluntario.
- · Fortalece tu currículum.
- · Retribuye a la comunidad.
- Conéctese con otros de una manera gratificante.
- · Eventos divertidos de reconocimiento.
- Participar en capacitaciones informativas.

¿QUÉ HARÍA COMO VOLUNTARIO?

 Conocer y/o llamar a un adulto mayor durante 1 hora por semana por un mínimo de 6 meses.

Regional Aid For Interim Needs, Inc.

- · ¡¡Haz un nuevo amigo!!
- Involucrar al adulto mayor en actividades estimulantes de interés mutuo.
- Ayudar a reducir el aislamiento y proporcionar compañía.



¿CUALES SON LOS REQUISITOS?

Todos los voluntarios deben tener 18 años o más y deben estar dispuestos a comprometerse al programa por 6 meses con el objetivo de una visita y/o llamada semanal de 1 hora.

CÓMO SER VOLUNTARIO

Comunícate con el Coordinador del Programa de Visitas Amistosas

Fatime Ba

3377 White Plains Rd, Bronx, NY 10467

(347) 745-8484

Fatime.Ba@raininc.org



Visita: www.raininc.org









Are You an Older Adult Over 60 Years of Age?

Round Trip Transportation is available for older adults to attend medical appointments, social events and recreational activities.

Call (718) 882-8513

Transportation Services are Offered

Monday through Friday 8:00 am to 4:00 pm

We Service the Following Zip Codes:

Community District 9: 30462, 10470, 10472, 10473 Community District 10: 30463, 10462, 10465, 10475 Community District 11: 30460, 10463, 10462, 10463 Community District 12: 30466, 10467, 10463, 10470



We Offer Door to Door Service for Pick Up and Drop Off to One Location



We Have Courteous Professional Drivers



We Have Clean Vehicles



We Have Wheel Chair Accesible Vehicles

Note: All participants must be eligible based on catchment, age, registration and provide consent.



Call Program Manager or Intake Coordinator at:

(718) 882-8513

Regional Aid For Interim Needs, Inc.



Visit: www.raininc.org







¿Eres un Adulto Mayor de 60 Años?

El transporte de ida y vuelta está disponible para adultos mayores, para asistir a citas medicas, eventos sociales y eventos grupales.

Call (718) 882-8513

Se ofrecen servicios de transporte de Lunes a Viernes: de 8:00am a 4:00pm

Damos servicio a los siguientes códigos postales

Distrito Comunitario 9: 10462, 10470, 10472, 10473

Distrito Comunitario 10: 10461, 10462, 10465, 10475

Distrito Comunitario 11: 10460,10461, 10462, 10469

Distrito Comunitario 12: 10466, 10467, 10469, 10470



Ofrecemos Servicio Puerta a Puerta para Todos los Servicios Médicos.



Tenemos Conductores Profesionales Corteses.



Tenemos Vehículos Limpios.



Tenemos Silla De Ruedas y Vehículos Accesibles.

Nota: Los participantes tienen que ser elegible basado en el área, edad, registración y consentimiento.



Regional Aid For Interim Needs, Inc.

Llame al Gerente del Programa o al Coordinador de Transporte al

(718) 882-8513

Marque el #2 para Transportación



Visite: www.raininc.org

CUCINA DOLORES









OUR PORTFOLIO OF SERVICES



Friendly Visiting Home Health Care For all ages

Care Coordination

Technology

Our Possibilities

RAIN Puerto Rico, Inc. HEALTH
EQUITY
COMPASSION

Low Income Housing for Older Adults

Transportation Services

Older Adult Centers Meals, Activities & Nutrition

Meals on Wheels

Senior Options Program

Case
Management
Multi Services

Cucina Dolores

Mobile Food Kitchen
Funded by
The Bob & Dolores Hope
Foundation

Benefits & Entitlements

One Stop Services

IMPACT IN STEWARDSHIP THE FIRST VOICE

Rita Dajais 7/20/23

Den & Tours.

I have been a long standing member of the

Ram organifation.

I am suritary on behalf of all my senior members at 720 Mercid and to let you know that we are the my happy for the way the stoff have been helpful and may respectful to us. We are also happy and graceful to have a place like this to pass am time and the monderful program that is given to us to prolong in am latter years. also, the wonderful meals that ru service to us each day I terrow that me are printedged to have a Center like this to Come to each day and the survices that one guien

Hank you to Toucs and your staff for guing a My this place so we can continue ening a lætter life. Home away from home. God blees.

your sincerely Rita Mails (92 = ywald)





Thank you

Anderson Torres, PhD, LCSW-R
President & CEO

Email: drtorres@raintotalcare.org